

## FRONT DESK PHONE GUIDE

<b>Telemedicine</b>	<b>Triage</b>	<b>Physical Exam</b>
anxiety	constipation	difficulty breathing
bad breath	coughing	lethargy
hair loss	diarrhea	unable to urinate
head shaking	drooling	unable to walk
house soiling	eye squinting	
itching	increased urination	
swollen ear	laceration	
	limping	
	mass/lumps	
	post-surgical incision	
	seizure	
	vomiting	